



Teacher's Checklist to Deal with Parent's Criticism

- Do I look beyond the criticism to find the source of the issue?
- Do I emphasize with the frustrated parent and offer solutions to help to reduce the frustration?
- Do I put the blame on the parents for the child's problems, or do I instead work with the parents to create solutions?
- Do I realize that some parents are overwhelmed and that criticizing me is a coping mechanism that they are using?
- Do I invite the parents to share their opinion on finding a solution for their concerns?
- Do I emphasize to the parents that you (like them) have the best interests of their child at heart?
- Do I address parent's concerns in an amicable way to come to a compromised resolution?
- Do I encourage parent's comments and demonstrate that I am open to constructive criticism?